

Suspended Countries: Mail & Parcels				
Country	Country Code	Delivery Status	Daily Updates/Comments	Date Updated
Afghanistan	AF	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Belarus	BY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Bhutan	BT	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Brunei	BN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Chad	TD	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Cuba	CU	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Laos	LA	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Libya	LY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Mongolia	MN	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Russia	RU	Service Suspended	Asendia USA is putting in a temporary suspension on Russia due to the current political situation and restrictions on uplift capacity.	1/1/2023
South Sudan	SS	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Sudan	SD	Service Suspended	Not a COVID related suspension, this destination is embargoed by the US Government.	1/1/2023
Syria	SY	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Timor-Leste	TL	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Turkmenistan	TM	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Ukraine	UA	Service Suspended	Asendia USA has temporarily suspended services to Ukraine, effective immediately, as a result of the following update received this morning from the USPS Director of International Logistics: Due to the invasion of Ukraine by Russia and active fighting, the USPS was notified this AM by their colleagues of Ukraine Posta that the airspace of Ukraine is closed.	1/1/2023
Yemen	YE	Service Suspended	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023

Delivery Status Key	
On Schedule	
Expect Delays	
Service Suspended	

e-PAQ Select DDP: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Australia	Expect Delays	JFK: 13+ days PHL: 13+ days ORD: 13+ days LAX: 13+ days	Heavy rainfall across VIC and NSW has eased, with flooding and post flood damage continuing to impact large parts of Victoria, New South Wales, and Queensland. While road access has improved and volumes are beginning to move, service performance and consistency will be unpredictable in the short term. Damage to rail infrastructure on the east coast is still causing some interstate linehaul delay across the country	1/1/2023
Austria	Expect Delays	3+ days	Österreichische Post AG, the designated operator of Austria, advising that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Belgium	Expect Delays	3+ days	Bpost announced a national strike for Tuesday, 9.11.2022. This strike will impact all postal services.	1/1/2023
Brazil	Expect Delays	12+ days	Expected delays due to uplift capacity as well as delays in customs due to a recent strike.	1/1/2023
Bulgaria	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Canada	On Schedule		Currently no delivery delays are reported.	1/1/2023
Chile	Expect Delays	3+ days	Expect an additional 2-3 days transit times given limited cargo options.	1/1/2023
China	On Schedule		Currently no delivery delays are reported.	1/1/2023
Colombia	Expect Delays	3+ days	Servicios Postales Nacionales S.A. 4-72 has advised that it is continuing to provide domestic and international services in line with the latest developments regarding COVID-19. The previously communicated measures affecting operations will remain in place and will continue to cause significant delays to all inbound and outbound international letter-post, parcel-post and EMS services. Due to the continuation of force majeure, the cancellation of international flights, the closure of borders, and the internal measures taken by countries and their designated operators, 4-72 is unable to send letter-post, parcel-post and EMS items to various member countries.	1/1/2023
Costa Rica	Expect Delays	3+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Croatia	Expect Delays	3+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Czech Republic	Expect Delays	3+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Denmark	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Estonia	Expect Delays	4+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Finland	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
France	Expect Delays	6+ days	La Poste has advised that following the latest announcements by the Prime Minister on the relaxation of public health measures throughout the country, the difficulties announced through previous messages have now been resolved. While distancing measures remain in place for staff and customers, La Poste can announce a return to normal for its postal operations across its network and is able to guarantee compliance with delivery standards and deadlines for all letter-post, parcel-post, and EMS products.	1/1/2023
Germany	Expect Delays	3+ days	Deutsche Post, would like to inform other Union member countries and their designated operators that, owing to increasing COVID-19 infections among its staff and severe shortages on the labour market, it is currently encountering challenges in delivering letter-post items in line with its high quality standards. These challenges are mainly seen on a local or regional rather than nationwide level but may affect different parts of Germany. Deutsche Post is working hard to limit the effects on quality of service; currently 80% of letters are delivered the next working day, with more than 95% being delivered after two working days.	1/1/2023
Gibraltar	On Schedule		No delays being reported	1/1/2023
Greece	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guatemala	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Hong Kong	Expect Delays	3+ days	Only shipping two times per week with 2-3 days delay.	1/1/2023
Ireland	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Italy	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Japan	Expect Delays	2+ days	Slight delays expected due to uplift schedule changes.	1/1/2023
Lithuania	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Select DDP: Top Country Delivery Status

Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Luxembourg	Expect Delays	5+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTAL; MERSCH; MEYSEMBOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHAL; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	1/1/2023
Macau	On Schedule		No delays being reported	1/1/2023
Malaysia	On Schedule		No delays being reported	1/1/2023
Malta	On Schedule		No delays being reported	1/1/2023
Mexico	Expect Delays	4+ days	Owing to the cancellation of international flights from Mexico to South America and to other continents, including Africa, Asia and Europe, it is facing significant disruption to its operations. This disruption will have a direct impact on quality of service in relation to both inbound and outbound mail. Consequently, Mexico is declaring a situation of force majeure in relation to all international consignments (letter-post, parcel post and EMS items) as a result of the COVID-19 pandemic and its effects on services worldwide. Until further notice, only services to Canada and the United States of America will be maintained. Last mile delivery is delayed due to hygiene measures. Government is still evaluating measures to be taken.	1/1/2023
Monaco	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Netherlands	Expect Delays	5+ days	<p>PostNL has advised that it has lifted the suspension of signature on delivery for inbound items and is again operating as normal. However, it is important to note that PostNL will not be able to provide a signature or accept any request for proof of signature or any claim based on a missing signature for items that entered the Netherlands between March 16, 2020 and June 5, 2022.</p> <p><u>Seeing an increased time in transit due to delays in customs.</u></p> <p>Limited flight capacity due to the many flight cancellations in origin and connecting ports due.</p>	1/1/2023
New Zealand	Expect Delays	15+ days	Limited flight capacity due to the many flight cancellations in origin and connecting ports due.	1/1/2023
Norway	On Schedule		No delays being reported	1/1/2023
Poland	Expect Delays	5+ days	Poczta Polska, the designated operator of Poland, advising that, following the latest announcements by the Polish Government regarding the relaxation of public health measures throughout the country, most restrictions relating to COVID-19 have now been lifted. As a result, Poczta Polska is resuming postal operations across its network.	1/1/2023
Portugal	Expect Delays	5+ days	<p>CTT - Correios de Portugal, inform that we will have a strike in the CTT in the period of:</p> <ul style="list-style-type: none"> October 31 - Monday – 24 H (0h00 until 23h59) November 2 - Wednesday - 24 H (0h00 until 23h59) <p>As per the strikes that we have seen to date we will deploy our contingency plans that have meant we have been able to keep our OE's and our airmail unit operational.</p>	1/1/2023
Romania	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Singapore	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Slovakia	Expect Delays	5+ days	Slovenská Pošta has advised that the measures aimed at limiting the spread of COVID-19 have been lifted as of March 1, 2022, and postal services have returned to normal.	1/1/2023
Slovenia	Expect Delays	5+	Expect Delays due to foreign post office transit delays.	1/1/2023
South Korea	On Schedule		Services are returning back to normal	1/1/2023
Spain	Expect Delays	7+ days	<p>The designated operator of Spain, S.E. Correos y Telégrafos, asks us to inform other Union member countries and their designated operators that, in accordance with the decisions taken regarding public health measures (discontinuation of sanitary controls on arrival in Spain), and given the improvements in terms of transport capacity, its operations have almost completely returned to normal.</p> <p>Therefore, letter-post and parcel-post flows to most UPU member countries and territories are being processed without restrictions, and normal operations resumed on 3 October 2022. Correos wishes to emphasize, however, that delays may continue to be experienced for certain items to destinations still affected by limited air transport capacity or transit availability.</p>	1/1/2023
Sweden	Expect Delays	2+ days	PostNord Sverige, the designated operator of Sweden, advising that the measures aimed at limiting the transmission of COVID-19 have now been lifted.	1/1/2023
Switzerland	Expect Delays	5+ days	Swiss Post has advised that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Taiwan	Expect Delays	5+ days	Only shipping two times per week with 2-3 days delay.	1/1/2023
United Kingdom	Expect Delays	4+ days	Expected delays in the Royal Mail network due to staffing issues because of COVID and holiday volume increase.	1/1/2023
Uruguay	Expect Delays	2+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Delivery Status Key
On Schedule
Expect Delays
Service Suspended

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Afghanistan	Service Suspended		Afghan Post asks us to inform other Union member countries and their designated operators that, owing to the current situation at Kabul International Airport, it has suspended all domestic and international postal services until further notice.	1/1/2023
Albania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Algeria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Andorra	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Angola	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Anguilla	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Antigua and Barbuda	Expect Delays		Expect Delays due to foreign post office transit delays.	1/1/2023
Argentina	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Armenia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Aruba	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Australia	Expect Delays	JFK: 13+ days PHL: 13+ days ORD: 13+ days LAX: 13+ days	Heavy rainfall across VIC and NSW has eased, with flooding and post flood damage continuing to impact large parts of Victoria, New South Wales, and Queensland. While road access has improved and volumes are beginning to move, service performance and consistency will be unpredictable in the short term. Damage to rail infrastructure on the east coast is still causing some interstate linehaul delay across the country	1/1/2023
Austria	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 13+ days	Österreichische Post AG, the designated operator of Austria, advising that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Azerbaijan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bahamas	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bahrain	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bangladesh	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Barbados	Expect Delays	10+ days	Barbados Postal Service has advised that the curfew has been lifted as of February 14, 2022 and postal services have therefore returned to normal.	1/1/2023
Belarus	Service Suspended	15+ days	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Belgium	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 18+ days	Bpost announced a national strike for Tuesday, 9.11.2022. This strike will impact all postal services.	1/1/2023
Belize	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Benin	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bermuda	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bhutan	Service Suspended	10+ days	Effective July 23, 2021, the Postal Service will suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area.	1/1/2023
Bolivia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bonaire	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bosnia - Herzegovina	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Botswana	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Brazil	Expect Delays	PHL: 21+ days ORD: 24+ days LAX: 25+ days	Expected delays due to uplift capacity. Recent delays in customs is extending transit times.	1/1/2023
British Indian Ocean Territory	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
British Virgin Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Brunei Darussalam	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Bulgaria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Burkina Faso	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Burundi	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cambodia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cameroon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Canada	Expect Delays	PHL: 5+ days ORD: 5+ days LAX:6+ days	Canada Post asks us to inform other Union member countries and their designated operators that it has now resumed operations in the areas that were affected by Hurricane Fiona. Postal operations in the country have thus returned to normal with effect from 4 October 2022. Canada Post thanks all Union member countries and their designated operators for their understanding.	1/1/2023
Canary Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cape Verde	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cayman	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Central African Republic	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Chad	Service Suspended	10 + days	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Chile	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
China	Expect Delays	13 + days	China Post has advised that in order to prevent further transmission of COVID-19, the processing of inbound mail is temporarily affected at Shanghai, Changchun and Yanji mail processing centers until further notice. Currently, China Post cannot process or transport to sorting centers/delivery offices inbound mail received by the above-mentioned offices of exchange. This directly delays the processing, transiting and delivery of inbound mail. As a result, China Post is declaring a situation of force majeure in regard to the above offices of exchange for all inbound letter-post, parcel-post, and EMS items.	1/1/2023
Christmas Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cocos Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Colombia	Expect Delays	10+ days	Servicios Postales Nacionales S.A. 4-72 has advised that postal services are now back to normal.	1/1/2023
Comoros Islands	Expect Delays	10+ days	The Société Nationale des Postes et Services Financiers (SNPSF) is again able to accept all categories of outbound postal items (letter post, parcel post and EMS) to all destinations, now that commercial flights to the Comoros have resumed. Flights are now being operated by Kenya Airways, Air Tanzania, Ethiopian Airlines and Air Madagascar. Moreover, the SNPSF is continuing to accept incoming items in all categories and is able to deliver them without any restrictions. Additionally, it asks designated operators that have direct exchanges with the Comoros to take all necessary steps to receive and process its dispatches from Sept. 15, 2020 onwards, in accordance with the partnership agreements in place.	1/1/2023
Congo - Republic Of	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Congo - The Democratic Republic Of	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cook Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Costa Rica	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cote Divoire	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Croatia	Expect Delays	PHL: 8+ days ORD: 10+ days LAX: 10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Curacao	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	1/1/2023
Czech Republic	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Denmark	Expect Delays	PHL: 13+ days ORD: 23+ days LAX: 25+ days	Post Danmark (PostNord Denmark) has advised that it has resumed signature on delivery for inbound items and has returned to normal operations.	1/1/2023
Djibouti	Expect Delays	10+ days	Djibouti's post advises that the government provisionally plans to reopen airports and allow resumption of passenger flights effective Sept. 1. Specific cargo flights are designated for sending mail to the country. The post also is modifying mail delivery procedures. A signature is no longer required upon delivery and items normally requiring a signature will be delivered using methods that minimize direct contact. These measures are aimed at reducing spread of COVID-19 and protecting staff and customers.	1/1/2023
Dominica	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Dominican Republic	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Ecuador	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Egypt	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
El Salvador	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Equatorial Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Eritrea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Estonia	Expect Delays	PHL: 17+ days ORD: 14+ days LAX: 14+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Ethiopia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Faeroe Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Fiji	Expect Delays	10+ days	Post Fiji Ltd has advised that postal services have returned to normal as of May 1, 2022.	1/1/2023
Finland	Expect Delays	PHL: 16+ days ORD: 14+ days LAX: 13+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
France	Expect Delays	PHL: 10+ days ORD: 13+ days LAX: 14+ days	La Poste has advised that following the latest announcements by the Prime Minister on the relaxation of public health measures throughout the country, the difficulties announced through previous messages have now been resolved. While distancing measures remain in place for staff and customers, La Poste can announce a return to normal for its postal operations across its network and is able to guarantee compliance with delivery standards and deadlines for all letter-post, parcel-post, and EMS products.	1/1/2023
French Guiana	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
French Polynesia	Expect Delays	10+ days	OPT PF – FARE RATA has advised that the lockdown has been extended until September 20, 2021. Nevertheless, all mail processing and delivery operations will continue, with slight delays.	1/1/2023
French Southern Territories	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Gabon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Gambia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Georgia	Expect Delays	10+ days	Georgian Post, the designated operator of Georgia, provided notification that, on January 1, 2022, the Government of Georgia will lift the measures implemented to limit the spread of COVID-19.	1/1/2023
Germany	Expect Delays	PHL: 9+ days ORD: 10+ days LAX: 12+ days	Deutsche Post, would like to inform other Union member countries and their designated operators that, owing to increasing COVID-19 infections among its staff and severe shortages on the labour market, it is currently encountering challenges in delivering letter-post items in line with its high quality standards. These challenges are mainly seen on a local or regional rather than nationwide level but may affect different parts of Germany. Deutsche Post is working hard to limit the effects on quality of service; currently 80% of letters are delivered the next working day, with more than 95% being delivered after two working days.	1/1/2023
Ghana	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Gibraltar	Expect Delays	PHL: 14+ days ORD: 14+ days LAX: 17+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Greece	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 14+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Greenland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Grenada	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guadeloupe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guatemala	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guernsey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guinea Bissau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guyana	Expect Delays	10+ days	Guyana Post Office Corporation has advised that it has discontinued the rotation of staff. Therefore, effective immediately, Guyana Post Office Corporation is resuming operations with regular working hours and a full staff complement.	1/1/2023
Haiti	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Heard Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Honduras	Expect Delays	10+ days	Empresa de Correos de Honduras (Honducor) the designated operator of Honduras advising that due to measures adopted by the Honduran Government to minimize the spread of COVID-19, Honduras will continue to be subject to restrictions and a curfew. Honducor will continue to operate with only 50% of its employees on site. This will have a significant impact on the quality of sorting and delivery of inbound items. As a result, force majeure remains in effect.	1/1/2023
Hong Kong	Expect Delays	PHL: 10+ days ORD: 12+ days LAX: 10+ days	Hongkong Post has advised that it's delivery process for all items requiring signature on delivery is returning to normal. As of January 3, 2023, when performing at-the-door deliveries of letter-post, parcel-post or EMS items requiring signature on delivery, the postman or postwoman will again obtain a signature from the recipient. In case of an unsuccessful at-the-door delivery attempt, the addressee will receive a notification asking them to collect the item from a designated post office, in line with the normal procedure. The collection arrangements at post offices remain unchanged.	1/1/2023
Hungary	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 12+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Iceland	Expect Delays	6+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
India	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Indonesia	Expect Delays	PHL: 17+ days ORD: 19+ days LAX: 19+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Iraq	Expect Delays		Expect Delays due to foreign post office transit delays.	1/1/2023
Ireland	Expect Delays	PHL: 6+ days ORD: 16+ days LAX: 19+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Isle Of Man	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Israel	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Italy	Expect Delays	PHL: 12+ days ORD: 20+ days LAX: 25+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: • Camastra (CAP 92020) - in the Caltanissetta area Misilmeri (postcode 90036) en Ciminna (90023) - in the Palermo area Vittoria (CAP 97019) en Acate (97011) - in the Ragusa area Cesarò (98033), Bronte (95034), Maniace (95030) en San Teodoro (98030) - in the Catania area Pallagorio (88818) - in the Cosenza area Cotronei (88836), Isola Capo Rizzuto (88841) en Mileto (89852) - in the Catanzaro area Bagnara Calabria (89011), Platì , Bruzzano Zeffiro (89030) en Cardeto (89060) - in the Reggio Calabria area Postal code reopened: 97013	1/1/2023
Jamaica	Expect Delays	10+ days	Jamaica Post, the designated operator of Jamaica, advising that the Government of Jamaica has lifted the national curfew as of March 18, 2022. The previously declared force majeure no longer applies and normal postal operations have resumed.	1/1/2023
Japan	Expect Delays	PHL: 8+ days ORD: 6+ days LAX: 11+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html .	1/1/2023
Jersey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Jordan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kazakhstan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kenya	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kiribati	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Korea (South)	Expect Delays	PHL: 10+ days ORD: 11+ days LAX: 7+ days	Korea Post, the designated operator of the Republic of Korea (South Korea), has advised that with the increase of COVID-19 cases confirmed among the workforce of the Seoul office of exchange, staff shortages are anticipated throughout the entire workforce. As a result, significant delays in the processing of both inbound and outbound mail items are expected, with a direct impact on the collection and delivery of inbound and outbound mail.	1/1/2023
Kuwait	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kyrgyzstan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Laos	Service Suspended	10+ days	Effective November 27, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where <i>transportation is unavailable</i> due to widespread cancellations and restrictions into the area.	1/1/2023
Latvia	Expect Delays	10+ days	Latvijas Pasts, the designated operator of Latvia, advising that the increase in COVID-19 cases among staff members has ended. As a result, postal operations have returned to normal.	1/1/2023
Lebanon	Expect Delays		Expect Delays due to foreign post office transit delays.	1/1/2023
Lesotho	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Liberia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Libya	Service Suspended	10+ days	The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Liechtenstein	Expect Delays	3+ days	Liechtensteinische Post, the designated postal operator of Liechtenstein, advising that the special measures implemented as a result of COVID-19 will be lifted as of December 27, 2021. From that date on, deliveries throughout Liechtenstein will take place as normal on a daily basis.	1/1/2023
Lithuania	Expect Delays	PHL: 18+ days ORD: 18+ days LAX: 18+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Luxembourg	Expect Delays	PHL: 13+ days ORD: 13+ days LAX: 15+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERTHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMOURG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	1/1/2023
Macau	Expect Delays	10+ days	Macao Post has advised that in view of the latest COVID-19 developments in Macao , the delivery of letter-post items, parcel-post items and EMS items is currently subject to delays.	1/1/2023
Macedonia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Madagascar	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malawi	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malaysia	Expect Delays	PHL: 13+ days ORD: 14+ days LAX: 11+ days	Pos Malaysia, asks us to inform other Union member countries and their designated operators that the situation has returned to normal and all postal operations were back to normal as of 29 December 2022.	1/1/2023
Maldives	Expect Delays	10+ days	<p>Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce.</p> <p>Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.</p>	1/1/2023
Mali	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malta	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Martinique	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mauritania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mauritius	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mexico	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Moldova	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Monaco	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mongolia	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Montenegro	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Montserrat	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Morocco	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mozambique	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Burma (Myanmar)	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Namibia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Nauru	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Nepal	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Netherlands	Expect Delays	PHL: 15+ days ORD: 16+ days LAX: 16+ days	<p>PostNL has advised that it has lifted the suspension of signature on delivery for inbound items and is again operating as normal. However, it is important to note that PostNL will not be able to provide a signature or accept any request for proof of signature or any claim based on a missing signature for items that entered the Netherlands between March 16, 2020 and June 5, 2022.</p> <p>Seeing an increased time in transit due to delays in customs.</p>	1/1/2023
Netherlands Antilles	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
New Caledonia	Expect Delays	10+ days	OPT-NC has advised that the previously declared force majeure for international letter-post, parcel-post and EMS items has ended.	1/1/2023
New Zealand	Expect Delays	PHL: 15+ days ORD: 14+ days LAX: 12+ days MIA: 18+ days	Limited flight capacity due to the many flight cancellations in origin and connecting ports due.	1/1/2023
Nicaragua	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Niger	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Nigeria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Norfolk	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Norway	Expect Delays	PHL: 17+ days ORD: 22+ days LAX: 22+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Oman	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Pakistan	Expect Delays	10+ days	Pakistan Post has advised that all government-imposed restrictions related to the COVID-19 pandemic have been lifted and all postal activities have returned to normal.	1/1/2023
Palestine	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Panama	Expect Delays	10+ days	Correos de Panama has advised that post offices, mail processing centers (domestic and international) and the air transshipment office at Tocumen International Airport are operating under normal working hours and the biosafety measures established by the Ministry of Health of Panama (MINSa). Correos de Panamá confirms that it is able to continue to receive inbound mail destined for Panama. However, Correos de Panama is unable to guarantee service standards for inbound and outbound mail. As a result, force majeure with respect to quality of service for all categories of mail items will apply until further notice.	1/1/2023
Papua New Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Paraguay	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Peru	Expect Delays	10+ days	Servicios Postales del Perú - SERPOST S.A, the designated operator of Peru, advising that SERPOST is taking the necessary steps to re-establish service levels and restore normal operations for all types of mail (letter-post, parcel-post and EMS items), including the delivery of mail on the national territory. In addition, the air transport sector is steadily recovering, allowing SERPOST to lift the force majeure previously declared with respect to the acceptance and processing of international items.	1/1/2023
Philippines	Expect Delays	10+ days	PHLPost, informs other Union member countries and their designated operators that Typhoon Odette (international name Typhoon Rai) has affected certain parts of Visayas and Mindanao. Some roads are not currently passable owing to landslides and floods. Delays are therefore to be expected in the processing of mail and transmission of tracking events in the areas with the following postcodes: 5400,5402,5404-5408,5413-5414,5417 4503-4504 5600-5601,5603-5604,5606,5608-5615 5701-5702,5704-5708,5710-5717 5800-5807,5810-5812,5815-5816 5044-5046 5000-5004,5006-5010,5012-5014,5016-5019,5021,5023,5026-5027,5031,5034-5036,5038-5039,5041-5043 6100-6116,6119-6122,6124-6127,6129-6133 6809, 6822 8700-8702,8704,8706,8708-8709,8711,8723 9100, 9103 9000_9008_9011_9014	1/1/2023
Pitcairn	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Poland	Expect Delays	PHL: 17+ days ORD: 17+ days LAX: 20+ days	Poczta Polska, the designated operator of Poland, advising that, following the latest announcements by the Polish Government regarding the relaxation of public health measures throughout the country, most restrictions relating to COVID-19 have now been lifted. As a result, Poczta Polska is resuming postal operations across its network.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Portugal	Expect Delays	PHL: 18+ days ORD: 15+ days LAX: 15+ days	<p>CTT - Correios de Portugal, inform that we will have a strike in the CTT in the period of:</p> <ul style="list-style-type: none"> October 31 - Monday – 24 H (0h00 until 23h59) November 2 - Wednesday - 24 H (0h00 until 23h59) <p>As per the strikes that we have seen to date we will deploy our contingency plans that</p>	1/1/2023
Qatar	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Reunion	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Romania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Russia	Service Suspended		Asendia USA is putting in a temporary suspension on Russia due to the current political situation and restrictions on uplift capacity.	1/1/2023
Rwanda	Expect Delays	10+ days	On September 27, 2021, The National Postal Corporation (Iposita), the designated operator of Rwanda, provided notification that the measures to limit the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Saint Pierre and Miquelon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Samoa	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
San Marino	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sao Tome and Principe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Saudi Arabia	Expect Delays	10+ days	Saudi Post Corporation has advised that, in accordance with the measures taken to minimize the spread of COVID-19 and the requirements of the government of Saudi Arabia, all letter-post, parcel-post and EMS items requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Saudi Post to provide written proof of delivery, and the delivery will be based on a code sent to the addressee's mobile phone.	1/1/2023
Senegal	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Serbia	Expect Delays	PHL: 8+ days ORD: 7+ days LAX: 8+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Seychelles	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sierra Leone	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Singapore	Expect Delays	PHL: 12+ days ORD: 12+ days LAX: 9+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sint Maarten	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Slovakia	Expect Delays	PHL: 15+ days ORD: 15+ days LAX: 15+ days	Slovenská Pošta has advised that the measures aimed at limiting the spread of COVID-19 have been lifted as of March 1, 2022, and postal services have returned to normal.	1/1/2023
Slovenia	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 20+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Solomon Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
South Africa	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
South Georgia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Spain	Expect Delays	PHL: 14+ days ORD: 18+ days LAX: 20+ days	<p>The designated operator of Spain, S.E. Correos y Pregoneros, asks us to inform other Union member countries and their designated operators that, in accordance with the decisions taken regarding public health measures (discontinuation of sanitary controls on arrival in Spain), and given the improvements in terms of transport capacity, its operations have almost completely returned to normal.</p> <p>Therefore, letter-post and parcel-post flows to most UPU member countries and territories are being processed without restrictions, and normal operations resumed on 2 October 2022. Correo wishes to emphasize, however, that delays may continue to</p>	1/1/2023
Sri Lanka	Expect Delays	10+ days	The Department of Posts has advised that the Government of Sri Lanka has extended the national lockdown until October 1, 2021. Therefore, the previously announced restrictions will continue to apply, and the Department of Posts will be unable to guarantee compliance with quality of service standards.	1/1/2023
Suriname	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Svalbard	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Swaziland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Sweden	Expect Delays	PHL: 20+ days ORD: 20+ days LAX: 25+ days	PostNord Sverige, the designated operator of Sweden, advising that the measures aimed at limiting the transmission of COVID-19 have now been lifted.	1/1/2023
Switzerland	Expect Delays	PHL: 10+ days ORD: 12+ days LAX: 13+ days	Swiss Post has advised that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Syria	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Taiwan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tajikistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tanzania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Thailand	Expect Delays	PHL: 5+ days ORD: 6+ days LAX: 6+ days	Thailand Post would like to inform other Union member countries and their designated operators that the rain in the southern part of Thailand has now ceased. All postal operations have therefore resumed as normal with effect from 30 December 2022.	1/1/2023
Timor-Leste	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Togo	Expect Delays	10+ days	The Togo Postal Corporation has advised that the measures implemented to limit the spread of COVID-19 have not yet been lifted but have been relaxed sufficiently that they no longer pose a major constraint to postal operations. As a result, the collection, processing, and delivery of inbound and outbound mail (letter-post, parcel-post and EMS items) have largely resumed as normal.	1/1/2023
Tokelau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tonga	Expect Delays	10+ days	Tonga Post, the designated operator of Tonga, provided notification that, due to the current global pandemic situation, there is only one flight per week to and from Tonga. As a result, transportation times for international letter-post, parcel-post and EMS items sent to and from Europe and other parts of the world, including other Pacific Island countries, are currently much longer than normal.	1/1/2023
Trinidad and Tobago	Expect Delays	7+ days	Trinidad and Tobago Postal Corporation (TTPost) has advised that inbound and outbound commercial flights have resumed to and from Trinidad and Tobago. As a result, the receipt and dispatch of inbound and outbound mail (letter-post, parcel-post and EMS items) to and from Trinidad and Tobago have resumed as normal.	1/1/2023
Tunisia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Turkey	Expect Delays	PHL: 7+ days ORD: 15+ days LAX: 16+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Turkmenistan	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Turks and Caicos Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tuvalu	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Uganda	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Ukraine	Service Suspended		Asendia USA has temporarily suspended services to Ukraine, effective immediately, as a result of the political situation in Ukraine and closed airspace. Ukraine Posta wishes to inform that, owing to the Russian Federation's military actions, martial law has been declared in Ukraine.	1/1/2023
United Arab Emirates	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

e-PAQ Plus / e-PAQ Standard: Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
United Kingdom	Expect Delays	PHL: 10+ days ORD: 12+ days LAX: 13+ days	<p>Royal Mail, wishes to provide other Union member countries and their designated operators with updated information concerning rolling postal strikes in November 2022. The strikes will affect postal services on the following dates:</p> <p>04.00 on Wednesday, 2 November to 04.00 on Thursday, 3 November – all network operations; 04.00 on Thursday, 3 November to 04.00 on Friday, 4 November – all collection, processing, distribution and international operations; 04.00 on Friday, 4 November to 04.00 on Saturday, 5 November – all delivery operations.</p> <p>Royal Mail will implement extensive contingency plans (as follows) to minimize disruption during the industrial action and will continue to do all it can to support customers as far as possible:</p> <p>All mails for the UK should continue to be sent as normal. For inbound air services, the London Air Mail Unit will be operational and will continue to accept and process all inbound arrivals. For inbound road services, the International Logistics Centre (ILC), the Heathrow Worldwide Distribution Centre (HWDC) and Parcelforce Worldwide's Coventry International Hub will all remain open and be fully operational; Each of these sites will continue to carry out customs clearance and processing activities as usual. The UK's delivery operations will be affected on days when strike action is taking place. Despite the contingency plans, it will not be possible to replace the daily efforts of the entire frontline workforce. Royal Mail will do what it can to keep services running, but there will be significant disruption on the days of the strikes; All Union member countries and designated operators should therefore expect to see some delays in items sent for delivery in the UK; With regard to exports from the UK, all Union member countries and designated operators will continue to receive export mails from Royal Mail Group, including Parcelforce, as usual. Export volumes may temporarily be lower, but arrivals will continue as normal. Please visit www.royalmail.com/latest-news for up-to-date and detailed information on services.</p>	1/1/2023
Uruguay	Expect Delays	10+ days	Uruguay's post has taken steps to minimize spread of the coronavirus (COVID-19). Staff numbers in postal facilities are being reduced as far as possible, and teleworking introduced where feasible. Direct physical contacts are being minimized. Post offices with large numbers of customers are being kept closed with special collection points set up directly with customers. These measures, along with the suspension and reduction of international flights and connections, will impact inbound and outbound postal operations and delivery.	1/1/2023
Uzbekistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Vanuatu	Expect Delays	10+ days	Vanuatu Post has advised that the Vanuatu Government has lifted the state of emergency declared in response to the COVID-19 pandemic and postal operations have resumed as normal.	1/1/2023
Vatican City	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Venezuela	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Vietnam	Expect Delays	12+ days	VNPost has advised that the COVID-19 situation in Viet Nam has improved sufficiently to allow the operations of VNPost to return to normal. The delivery of all inbound letter-post, parcel-post and EMS items will be carried out in strict compliance with the declared standards.	1/1/2023
Wallis and Futuna Islands	Expect Delays	10+ days	Suspension of Global Express Guaranteed Service	1/1/2023
Western Samoa	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Yemen	Service Suspended		The local postal operator has either indicated they are unable to process or deliver international mail, or the USPS or alternative carrier is unable to secure transportation at this time.	1/1/2023
Zambia	Expect Delays	12+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Zimbabwe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Delivery Status Key
On Schedule
Expect Delays
Service Suspended

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Afghanistan	Service Suspended		Afghan Post asks us to inform other Union member countries and their designated operators that, owing to the current situation at Kabul International Airport, it has suspended all domestic and international postal services until further notice.	1/1/2023
Albania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Algeria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Angola	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Antigua & Barbudo	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Argentina	Expect Delays	6+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Aruba	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Australia	Expect Delays	15+ days	Heavy rainfall across VIC and NSW has eased, with flooding and post flood damage continuing to impact large parts of Victoria, New South Wales, and Queensland. While road access has improved and volumes are beginning to move, service performance and consistency will be unpredictable in the short term. Damage to rail infrastructure on the east coast is still causing some interstate linehaul delay across the country	1/1/2023
Austria	Expect Delays	10+ days	Österreichische Post AG, the designated operator of Austria, advising that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Azerbaijan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bahamas	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bahrain	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bangladesh	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Barbados	Expect Delays	10+ days	Barbados Postal Service has advised that the curfew has been lifted as of February 14, 2022 and postal services have therefore returned to normal.	1/1/2023
Belgium	Expect Delays	8+ days	Bpost announced a national strike for Tuesday, 9.11.2022. This strike will impact all postal services.	1/1/2023
Belize	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Benin	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bermuda	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bhutan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bolivia	Expect Delays	8+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Bosnia and Herzegovina	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Botswana	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Brazil	Expect Delays	18+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
British Virgin Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Brunei	Expect Delays	6+ days	Extremely limited flights to this destination. However, mail is being processed, but with substantial delays.	1/1/2023
Bulgaria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Burkina Faso	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Burundi	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cambodia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cameroon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Canada	Expect Delays	8+ days	Canada Post asks us to inform other Union member countries and their designated operators that it has now resumed operations in the areas that were affected by Hurricane Fiona. Postal operations in the country have thus returned to normal with effect from 4 October 2022. Canada Post thanks all Union member countries and their designated operators for their understanding.	1/1/2023
Cape Verde	Expect Delays	10+ days	Can move through alternative non USPS solutions. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations	1/1/2023
Cayman Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Central African Republic	Expect Delays		Expect Delays due to foreign post office transit delays.	1/1/2023
Chad	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Chile	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
China	Expect Delays	13+ days	China Post has advised that in order to prevent further transmission of COVID-19, the processing of inbound mail is temporarily affected at Shanghai, Changchun and Yanji mail processing centers until further notice. Currently, China Post cannot process or transport to sorting centers/delivery offices inbound mail received by the above-mentioned offices of exchange. This directly delays the processing, transiting and delivery of inbound mail. As a result, China Post is declaring a situation of force majeure in regard to the above offices of exchange for all inbound letter-post, parcel-post, and EMS items.	1/1/2023
Colombia	Expect Delays	10+ days	Servicios Postales Nacionales S.A. 4-72 has advised that postal services are now back to normal.	1/1/2023
Cook Islands	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Costa Rica	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Croatia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cuba	Service Suspended		No alternative routing due to embargo	1/1/2023
Curacao	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Cyprus	Expect Delays	5+ days	Cyprus Post has advised that a number of air carriers are once again operating flights to Cyprus. However, due to social distancing and other measures to combat the COVID-19 virus that remain in place, the delivery of postal items may still be subject to delays.	1/1/2023
Czech Republic	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Democratic Republic of the Congo	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Denmark	Expect Delays	9+ days	Post Danmark (PostNord Denmark) has advised that it has resumed signature on delivery for inbound items and has returned to normal operations.	1/1/2023
Dominica	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	1/1/2023
Dominican Republic	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	1/1/2023
Ecuador	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Egypt	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Eritrea	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	1/1/2023
Estonia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Ethiopia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Faroe Island	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Fiji	Expect Delays	10+ days	Post Fiji Ltd has advised that postal services have returned to normal as of May 1, 2022.	1/1/2023
Finland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
France	Expect Delays	10+ days	La Poste has advised that following the latest announcements by the Prime Minister on the relaxation of public health measures throughout the country, the difficulties announced through previous messages have now been resolved. While distancing measures remain in place for staff and customers, La Poste can announce a return to normal for its postal operations across its network and is able to guarantee compliance with delivery standards and deadlines for all letter-post, parcel-post, and EMS products.	1/1/2023
French Guiana	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
French Polynesia	Expect Delays	7+ days	OPT PF – FARE RATA has advised that the lockdown has been extended until September 20, 2021. Nevertheless, all mail processing and delivery operations will continue, with slight delays.	1/1/2023
Gambia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Georgia	Expect Delays	10+ days	Georgian Post, the designated operator of Georgia, provided notification that, on January 1, 2022, the Government of Georgia will lift the measures implemented to limit the spread of COVID-19.	1/1/2023
Germany	Expect Delays	10+ days	Deutsche Post, would like to inform other Union member countries and their designated operators that, owing to increasing COVID-19 infections among its staff and severe shortages on the labour market, it is currently encountering challenges in delivering letter-post items in line with its high quality standards. These challenges are mainly seen on a local or regional rather than nationwide level but may affect different parts of Germany. Deutsche Post is working hard to limit the effects on quality of service; currently 80% of letters are delivered the next working day, with more than 95% being delivered after two working days.	1/1/2023
Ghana	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Gibraltar	On Schedule		No delays being reported	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Greece	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Grenada	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guadeloupe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guatemala	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guinea Bissau	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Guyana	Expect Delays	8+ days	Guyana Post Office Corporation has advised that it has discontinued the rotation of staff. Therefore, effective immediately, Guyana Post Office Corporation is resuming operations with regular working hours and a full staff complement.	1/1/2023
Haiti	Expect Delays	9+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Honduras	Expect Delays	10+ days	Empresa de Correos de Honduras (Honducor) the designated operator of Honduras advising that due to measures adopted by the Honduran Government to minimize the spread of COVID-19, Honduras will continue to be subject to restrictions and a curfew. Honducor will continue to operate with only 50% of its to employees on site. This will have a significant impact on the quality of sorting and delivery of inbound items. As a result, force majeure remains in effect.	1/1/2023
Hong Kong	Expect Delays	8+ days	Hongkong Post, the designated operator of Hong Kong, advising that due to the current pandemic situation, all airmail center staff have been required to work from home until they receive a negative COVID-19 test result. As a result, the processing and transportation of all inbound and outbound mail have been disrupted. Therefore, quality of service for all types of mail (letter-post, parcel-post and EMS items), as well as inbound mail delivery services, will be affected until further notice.	1/1/2023
Hungary	Expect Delays	8+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Iceland	Expect Delays	9+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
India	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Indonesia	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Iraq	Expect Delays		Expect Delays due to foreign post office transit delays.	1/1/2023
Ireland	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Israel	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Italy	Expect Delays	14+ days	Due to National Lockdown in Italy the following areas have suspended deliveries: • Camastra (CAP 92020) - in the Caltanissetta area Misilmeri (postcode 90036) en Ciminna (90023) - in the Palermo are Vittoria (CAP 97019) en Acate (97011) - in the Ragusa area Cesarò (98033), Bronte (95034), Maniace (95030) en San Teodoro (98030) - in the Catania area Pallagorio (88818) - in the Cosenza area Cotronei (88836), Isola Capo Rizzuto (88841) en Mileto (89852) - in the Catanzaro area Bagnara Calabria (89011), Plati , Bruzzano Zeffiro (89030) en Cardeto (89060) - in the Reggio Calabria area Postal code reopened: 97013	1/1/2023
Ivory Coast	Expect Delays	10 + days	Expect Delays due to foreign post office transit delays.	1/1/2023
Jamaica	Expect Delays	10+ days	Jamaica Post, the designated operator of Jamaica, advising that the Government of Jamaica has lifted the national curfew as of March 18, 2022. The previously declared force majeure no longer applies and normal postal operations have resumed.	1/1/2023
Japan	Expect Delays	10+ days	Japan Post has resumed outbound international postal services for certain destinations. However, the acceptance of mail destined for many countries and territories remains suspended, in cases where the designated operators concerned are still not accepting inbound international postal items, or reduced or cancelled flights to and from Japan result in insufficient transport capacity. Japan Post regularly updates the list of countries and territories for which acceptance of mail is suspended. Detailed information is provided on the Japan Post website at www.post.japanpost.jp/int/information/overview_en.html .	1/1/2023
Jordan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kazakhstan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kenya	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kiribati	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kosovo	Expect Delays	5+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kuwait	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Kyrgyzstan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Laos	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	1/1/2023
Latvia	Expect Delays	10+ days	Latvijas Pasts, the designated operator of Latvia, advising that the increase in COVID-19 cases among staff members has ended. As a result, postal operations have returned to normal.	1/1/2023
Lebanon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Lesotho	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Liberia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Libya	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Lithuania	Expect Delays	13+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Luxembourg	Expect Delays	15+ days	<p>The designated operator of Luxembourg, Post Luxembourg, asks us to inform other Union member countries and their designated operators that exceptionally heavy rain has caused extreme flooding resulting in the closure of some schools, railway network disruption, road blockages, and the evacuation of certain regions. Consequently, certain postal services in certain regions of the country are currently interrupted and one distribution centre as well as three over-the-counter offices (postcodes starting with 64, 94 and 75) are currently closed.</p> <p>The postcode areas affected are as follows: 10xx; 29xx; 58xx; 59xx; 64xx; 65xx; 66xx; 67xx; 68xx; 74xx; 75xx; 94xx.</p> <p>The names of the localities partially or totally concerned are as follows: ANSEMBOURG; BERINGEN; BILL; BOUR; BROUCH (HELPERKNAPP); BUSCHDORF; CRUCHTEN; DOMMELDANGE; DONDELANGE; ESSINGEN; ECHTERNACH; FINSTERHAL; FISCHBACH; GOSSELDANGE; GREVENKNAPP; GREVENMACHER; HESPERANGE; HOLLENFELS; KUELBECHERHAFF; LINTGEN; LUXEMBOURG; MARIENTHAL; MERSCH; MEYSEMBOLG; MOESDORF; NIEDERGLABACH; NOMMERN; OBERGLABACH; OPENTHALT; PETTINGEN; PRETTINGEN; RECKANGE; ROLLINGEN; ROSPORT; SAEUL; SCHOENFELS; SCHOOS; TUNTANGE; VIANDEN; WASSERBILLIG.</p> <p>Post Luxembourg thanks all Union member countries and their designated operators for their understanding.</p>	1/1/2023
Macedonia	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Madagascar	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malawi	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malaysia	Expect Delays	8+ days	Pos Malaysia, asks us to inform other Union member countries and their designated operators that the situation has returned to normal and all postal operations were back to normal as of 29 December 2022.	1/1/2023
Maldives	Expect Delays	10+ days	Maldives Post advises that while operations have been partially restored, certain restrictions remain. Acceptance of international mail for any destination remains suspended due to suspension of flights. Customers should expect severe delays for all outbound airmail until sufficient transport capacity becomes available. Additionally, the international mail processing center is operating with a limited workforce. Consequently, quality of service and delivery standards cannot be guaranteed and the case of force majeure remains in force. The disruption is expected to continue until the epidemic is over. Signature on delivery remains suspended, however, tracked confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking.	1/1/2023
Mali	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Malta	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Martinique	Expect Delays	10+ days	Can move through alternative non USPS solutions. Severe delays are to be expected in the processing, transport and delivery due to the suspension of postal services and various flight cancellations	1/1/2023
Mauritania	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mauritius	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mayotte	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mexico	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Moldova	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Mongolia	Expect Delays	10+ days	Suspended via USPS but moving via alternative solutions for mail. Expect Delays due to foreign post office transit delays.	1/1/2023
Montenegro	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Morocco	Expect Delays	10+ days	Can move through alternative non USPS solutions. Incoming mail is being processed and delivered as normal, however there could be delays because of limited staff in processing and delivery centers.	1/1/2023
Mozambique	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Myanmar	Expect Delays	10+ days	Myanmar Post has advised that the restrictions regarding the processing of inbound and outbound mail (letter-post, parcel-post and EMS items) have been lifted and postal services have therefore resumed as normal as of April 17, 2022.	1/1/2023
Namibia	Expect Delays	8+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Nepal	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Netherlands	Expect Delays	10+ days	PostNL has advised that it has lifted the suspension of signature on delivery for inbound items and is again operating as normal. However, it is important to note that PostNL will not be able to provide a signature or accept any request for proof of signature or any claim based on a missing signature for items that entered the Netherlands between March 16, 2020 and June 5, 2022.	1/1/2023
New Caledonia	Expect Delays	10+ days	OPT-NC has advised that the previously declared force majeure for international letter-post, parcel-post and EMS items has ended.	1/1/2023
New Guinea	Expect Delays	7+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
New Zealand	Expect Delays	13+ days	Limited flight capacity due to the many flight cancellations in origin and connecting ports due.	1/1/2023
Nicaragua	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Niger	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Nigeria	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Norway	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Oman	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Pakistan	Expect Delays	10+ days	Pakistan Post has advised that all government-imposed restrictions related to the COVID-19 pandemic have been lifted and all postal activities have returned to normal.	1/1/2023
Panama	Expect Delays	10+ days	Correos de Panama has advised that post offices, mail processing centers (domestic and international) and the air transshipment office at Tocumen International Airport are operating under normal working hours and the biosafety measures established by the Ministry of Health of Panama (MINSa). Correos de Panamá confirms that it is able to continue to receive inbound mail destined for Panama. However, Correos de Panama is unable to guarantee service standards for inbound and outbound mail. As a result, force majeure with respect to quality of service for all categories of mail items will apply until further notice.	1/1/2023
Papua New Guinea	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Paraguay	Expect Delays	9+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Peru	Expect Delays	10+ days	Servicios Postales del Perú - SERPOST S.A, the designated operator of Peru, advising that SERPOST is taking the necessary steps to re-establish service levels and restore normal operations for all types of mail (letter-post, parcel-post and EMS items), including the delivery of mail on the national territory. In addition, the air transport sector is steadily recovering, allowing SERPOST to lift the force majeure previously declared with respect to the acceptance and processing of international items.	1/1/2023
Philippines	Expect Delays	8+ days	PHLPost, informs other Union member countries and their designated operators that Typhoon Odette (international name Typhoon Rai) has affected certain parts of Visayas and Mindanao. Some roads are not currently passable owing to landslides and floods. Delays are therefore to be expected in the processing of mail and transmission of tracking events in the areas with the following postcodes: 5400,5402,5404-5408,5413-5414,5417 4503-4504 5600-5601,5603-5604,5606,5608-5615 5701-5702,5704-5708,5710-5717 5800-5807,5810-5812,5815-5816 5044-5046 5000-5004,5006-5010,5012-5014,5016-5019,5021,5023,5026-5027,5031,5034-5036,5038-5039,5041-5043 6100-6116,6119-6122,6124-6127,6129-6133 6809, 6822 8700-8702,8704,8706,8708-8709,8711,8723 9100, 9103 9000, 9008, 9011, 9014	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Poland	Expect Delays	10+ days	Poczta Polska, the designated operator of Poland, advising that, following the latest announcements by the Polish Government regarding the relaxation of public health measures throughout the country, most restrictions relating to COVID-19 have now been lifted. As a result, Poczta Polska is resuming postal operations across its network.	1/1/2023
Portugal	Expect Delays	10+ days	CTT - Correios de Portugal, inform that we will have a strike in the CTT in the period of: <ul style="list-style-type: none"> October 31 - Monday – 24 H (0h00 until 23h59) November 2 - Wednesday - 24 H (0h00 until 23h59) As per the strikes that we have seen to date we will deploy our contingency plans that have meant we have been able to keep our OE's and our airmail unit operational.	1/1/2023
Qatar	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Republic of the Congo	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Reunion	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Romania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Russia	Service Suspended		Asendia USA is putting in a temporary suspension on Russia due to the current political situation and restrictions on uplift capacity.	1/1/2023
Rwanda	Expect Delays	10+ days	On September 27, 2021, The National Postal Corporation (Iposita), the designated operator of Rwanda, provided notification that the measures to limit the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Saint Pierre and Miquelon	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Saint Helena, Ascension and Tristan da Cunha	Expect Delays	10+ days	Delays due to backlogs with the USPS.	1/1/2023
Saint Lucia	Expect Delays	10+ days	Delays due to backlogs with the USPS.	1/1/2023
Saint Vincent and the Grenadines	Expect Delays	10+ days	Delays due to backlogs with the USPS.	1/1/2023
Samoa	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Saudi Arabia	Expect Delays	10+ days	Saudi Post Corporation has advised that, in accordance with the measures taken to minimize the spread of COVID-19 and the requirements of the government of Saudi Arabia, all letter-post, parcel-post and EMS items requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Saudi Post to provide written proof of delivery, and the delivery will be based on a code sent to the addressee's mobile phone.	1/1/2023
Senegal	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Serbia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Seychelles	Expect Delays	11+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sierra Leone	Expect Delays	15+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Singapore	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Slovakia	Expect Delays	10+ days	Slovenská Pošta has advised that the measures aimed at limiting the spread of COVID-19 have been lifted as of March 1, 2022, and postal services have returned to normal.	1/1/2023
Slovenia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Solomon Islands	Expect Delays	9+ days	USPS suspension still in effect, however mail is being process via alternative solutions.	1/1/2023
South Africa	Expect Delays	16+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Korea (South)	Expect Delays	10+ days	Korea Post, the designated operator of the Republic of Korea (South Korea), has advised that with the increase of COVID-19 cases confirmed among the workforce of the Seoul office of exchange, staff shortages are anticipated throughout the entire workforce. As a result, significant delays in the processing of both inbound and outbound mail items are expected, with a direct impact on the collection and delivery of inbound and outbound mail.	1/1/2023
South Sudan	Expect Delays	10+ days	USPS suspension still in effect, however mail is being process via alternative solutions.	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
Spain	Expect Delays	10+ days	The designated operator of Spain, S.E. Correos y Telégrafos, asks us to inform other Union member countries and their designated operators that, in accordance with the decisions taken regarding public health measures (discontinuation of sanitary controls on arrival in Spain), and given the improvements in terms of transport capacity, its operations have almost completely returned to normal. Therefore, letter-post and parcel-post flows to most UPU member countries and territories are being processed without restrictions, and normal operations resumed on 3 October 2022. Correos wishes to emphasize, however, that delays may continue to be experienced for certain items to destinations still affected by limited air transport capacity or transit availability.	1/1/2023
Sri Lanka	Expect Delays	10+ days	The Department of Posts has advised that the Government of Sri Lanka has extended the national lockdown until October 1, 2021. Therefore, the previously announced restrictions will continue to apply, and the Department of Posts will be unable to guarantee compliance with quality of service standards.	1/1/2023
St. Marten	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sudan	Service Suspended	10+ days	Not a COVID related suspension, this destination is embargoed by the US Government.	1/1/2023
Suriname	Expect Delays	10+ days	Suriname Postal Corporation (SURPOST) advising that the measures aimed at limiting the spread of COVID-19 have been lifted by the Government of Suriname, and postal services have returned to normal.	1/1/2023
Swaziland (Eswatini)	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Sweden	Expect Delays	10+ days	PostNord Sverige, the designated operator of Sweden, advising that the measures aimed at limiting the transmission of COVID-19 have now been lifted.	1/1/2023
Switzerland	Expect Delays	10+ days	Swiss Post has advised that the measures aimed at limiting the spread of COVID-19 have been lifted, and postal services have returned to normal.	1/1/2023
Syria	Service Suspended		No alternative routing due to embargo	1/1/2023
Tajikistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tanzania	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Thailand	Expect Delays	10+ days	Thailand Post would like to inform other Union member countries and their designated operators that the rain in the southern part of Thailand has now ceased. All postal operations have therefore resumed as normal with effect from 30 December 2022.	1/1/2023
Timor-Leste	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Tonga	Expect Delays	10+ days	Tonga Post, the designated operator of Tonga, provided notification that, due to the current global pandemic situation, there is only one flight per week to and from Tonga. As a result, transportation times for international letter-post, parcel-post and EMS items sent to and from Europe and other parts of the world, including other Pacific Island countries, are currently much longer than normal.	1/1/2023
Trinidad & Tobago	Expect Delays	9+ days	Trinidad and Tobago Postal Corporation (TTPost) has advised that inbound and outbound commercial flights have resumed to and from Trinidad and Tobago. As a result, the receipt and dispatch of inbound and outbound mail (letter-post, parcel-post and EMS items) to and from Trinidad and Tobago have resumed as normal.	1/1/2023
Tunisia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Turkey	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Turkmenistan	Expect Delays	10+ days	Suspended via USPS but moving via alternative routing. Expect delays due to uplift issues.	1/1/2023
Turks & Caicos	Expect Delays	9+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Uganda	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Ukraine	Service Suspended		Asendia USA has temporarily suspended services to Ukraine, effective immediately, as a result of the political situation in Ukraine and closed airspace. Ukraine Posta wishes to inform that, owing to the Russian Federation's military actions, martial law has been declared in Ukraine.	1/1/2023
United Arab Emirates	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023

Mail (Business Mail / Marketing Mail / Publications): Top Country Delivery Status				
Country	Delivery Status	Estimated Delays	Daily Updates/Comments	Date Updated
United Kingdom	Expect Delays	10+ days	<p>Royal Mail, wishes to provide other Union member countries and their designated operators with updated information concerning rolling postal strikes in November 2022. The strikes will affect postal services on the following dates:</p> <p>04.00 on Wednesday, 2 November to 04.00 on Thursday, 3 November – all network operations; 04.00 on Thursday, 3 November to 04.00 on Friday, 4 November – all collection, processing, distribution and international operations; 04.00 on Friday, 4 November to 04.00 on Saturday, 5 November – all delivery operations.</p> <p>Royal Mail will implement extensive contingency plans (as follows) to minimize disruption during the industrial action and will continue to do all it can to support customers as far as possible:</p> <p>All mails for the UK should continue to be sent as normal. For inbound air services, the London Air Mail Unit will be operational and will continue to accept and process all inbound arrivals. For inbound road services, the International Logistics Centre (ILC), the Heathrow Worldwide Distribution Centre (HWDC) and Parcelforce Worldwide's Coventry International Hub will all remain open and be fully operational; Each of these sites will continue to carry out customs clearance and processing activities as usual. The UK's delivery operations will be affected on days when strike action is taking place. Despite the contingency plans, it will not be possible to replace the daily efforts of the entire frontline workforce. Royal Mail will do what it can to keep services running, but there will be significant disruption on the days of the strikes; All Union member countries and designated operators should therefore expect to see some delays in items sent for delivery in the UK; With regard to exports from the UK, all Union member countries and designated operators will continue to receive export mails from Royal Mail Group, including Parcelforce, as usual. Export volumes may temporarily be lower, but arrivals will continue as normal.</p>	1/1/2023
Uruguay	Expect Delays	10+ days	Can move through alternative non USPS solutions. Mail is being sent into the country, but the post is operating with less than 75% of their workers. Mail is being cleared and dropped locally.	1/1/2023
Uzbekistan	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Vanuatu	Expect Delays	10+ days	Vanuatu Post has advised that the Vanuatu Government has lifted the state of emergency declared in response to the COVID-19 pandemic and postal operations have resumed as normal.	1/1/2023
Venezuela	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Vietnam	Expect Delays	12+ days	VNPost has advised that the COVID-19 situation in Viet Nam has improved sufficiently to allow the operations of VNPost to return to normal. The delivery of all inbound letter-post, parcel-post and EMS items will be carried out in strict compliance with the declared standards.	1/1/2023
Western Samoa	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Yemen	Expect Delays	10+ days	Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to widespread cancellations and restrictions into the area. However, Asendia can use other services to this country with delays in transportation expected.	1/1/2023
Zambia	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023
Zimbabwe	Expect Delays	10+ days	Expect Delays due to foreign post office transit delays.	1/1/2023